

Aspendale Gardens Community Service

Booking Terms and Conditions: Occasional Care (Term 1, 2022)

Aspendale Gardens Community Service (AGCS) is trialling a new booking system for Occasional Care bookings.

The terms and conditions of this booking are as follows:

1. Payment for Occasional Care sessions must be made in full at the time of booking.
2. There is no fee discount for multiple children attending from the same family.
3. All casual bookings for the term will open in week 1, and remain open until all positions are filled.
4. The number of positions available for any one session may change, depending on the age of the children attending. The staff ratio is 1 staff member for every 4 children under 3 years of age, or 1 staff member for every 11 children over the age of 3. This may result in additional positions becoming available.
5. **Refunds**: You may request a refund if you cancel your booking with a minimum of 24 hours notice. Any cancellations within 24 hours of the session start time will not be eligible for a refund. To cancel your booking, please email kim.ives@agcsinc.org.au
6. In the event that AGCS cancels a session due to unforeseen circumstances (including, but not limited to, public health directions/lockdowns) you will be notified and your payment will be refunded.
7. An Occasional Care Enrolment form must be completed for this calendar year, in order for your child to attend.